



# Epolin Quality Policy Statement

*Epolin is dedicated to providing quality products and services that meet or exceed our customers' expectations through industry innovations, continuous improvement, achieving customer satisfaction, and pursuing excellence in quality and safety in order to ensure the long-term stability and profitability of our organization and the people we serve.*

## **CUSTOMERS**

We depend on our customers, and we are committed to providing them with efficient service and high-quality products that always meet or exceed their needs.

## **EMPLOYEES**

We value the contribution of every employee. We will always treat employees with dignity and respect and foster a positive and cooperative workplace in which everyone can learn and grow.

We will maintain a safe working environment complying with all statutory, regulatory, corporate and customer requirements.

## **LEADERSHIP**

The Company's management team is committed to showing leadership and bearing responsibility for creating, implementing, and maintaining the Epolin Quality Management System.

We ensure sufficient resources are made available within the Company to achieve this. We further undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organization.

With effective leadership and support, every employee will have a proper understanding of the importance of the Quality System, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Company.

Every employee is responsible for and will be fully trained to perform the duties required by his or her specific role.

## **CONTINUOUS IMPROVEMENT**

The Company is committed to continuous improvement of our processes to meet or exceed our KPI targets and customer quality requirements to become their preferred supplier.

## **EVIDENCE BASED DECISIONS AND PROBLEM SOLVING**

We will measure process performance to identify and address deficiencies to improve our processes.

A handwritten signature in blue ink that reads "Donald Z. Tibbitt Jr." The signature is written in a cursive style and is positioned above a horizontal line.

Don Tibbitt, Epolin Global Business Director

February 28, 2023